

SHIPPING DETAILS & CONDITIONS

3-5 days Euro Shipping

Free shipment for orders +100eur to: Portugal, France, Germany, Italy, Netherlands, Belgium, Luxembourg & Slovenia. Or 15eur for orders under 100eur.

10eur shipment for orders +100eur to: Austria, Poland, Baltics, Denmark, Sweden, Finland, Ireland, U.K., Croatia, Greece, Hungary, Czech, Slovakia, Rumania & Bulgaria. Or 25eur for orders under 100eur.

- In most countries someone of legal age under local licensing laws is required to be present at the delivery address to sign for acceptance of the goods. Goods are dispatched by a third party courier and their terms and conditions apply.
- Colibri Spirits SLU will have paid the full amount of the Spanish Excise Duty on all goods shipped to international markets. The customer is wholly responsible for any and all local customs and import duties and taxes attaching to the goods shipped. The customer warrants and represents to Colibri Spirits SLU that there are no import restrictions applying to our goods and that all such goods shipped to the customer are being legally imported to the customer's local market, tax and duty paid. The customer shall indemnify Colibri Spirits SLU from and against the costs of any claim against Colibri Spirits SLU arising from a breach of the customer's warranty as stated above.
- Colibri Spirits SLU, where appropriate, will complete a customs declaration form declaring 'Spirits, No Commercial Value' and stating replacement value. Prices shown are inclusive of Spanish VAT at 21%, which may be deducted for non-Spanish countries. However, customers may be liable for taxes/duties in their own countries.

Refunds & Returns

We will accept the return of goods, and issue a full refund, when:

1. the goods have demonstrably been damaged prior to transit; or
2. the goods received are clearly different from those ordered;

and the recipient has notified us of the fact within 24 hours of receipt.

Goods shall not be returned unless and until the customer or recipient has:

- advised Colibri Spirits SLU (kristine@roncolibri.com); **and**
- Colibri Spirits SLU has accepted the return of the goods;

in which case only, Colibri Spirits SLU shall be responsible for the cost of transit by the method specified by us. Refunds will be credited back to your account upon our receipt of the goods.

This document is updated on 25-11-2023.